

Project Manager, Graphics (Account Manager)

OEC Graphics, Inc. - Oshkosh, Wisconsin

Purpose: Responsible for representing OEC Graphics as the primary day-to-day liaison between customers and OEC for graphics project management. Proactively identify customer requirements, work to resolve or recommend solutions within established guidelines, or escalate to management as appropriate. Responsible for transferring graphics information and inputting prepress orders while continuously striving to accommodate customer requirements and communicate their needs to OEC.

Status: Full-time, Salaried/Exempt; Benefit eligible

Location: OEC-Oshkosh (and OEC-Appleton), Wisconsin facility locations

Essential Responsibilities:

1. Coordinate prepress services with client, its customers, and OEC Graphics. Represent OEC at pre-production meetings with clients and suppliers to review prepress capabilities, procedures and systems. Coordinate regular conference calls; identify and facilitate more frequent calls as necessary to ensure customer satisfaction.
2. Manage and coordinate all graphic files and prepress. Review incoming artwork for adherence to printing and converting specifications.
3. Maintain job and project status schedules.
4. Coordinate and enter approved project information in client system (if applicable) and manage job projects through OEC production process.
5. Complete OEC order entry detailing all prepress and print relevant information including but not limited to colors, sizes, style, substrate, etc. Organize and maintain customer and company documentation for each job, including but not limited to order entry and estimating.
6. Coordinate proof approval process with customer through written and verbal communication. Review proofs against original artwork to ensure printing and converting specs and instructions are maintained. Coordinate revisions if required. Assist in supporting proofing activities as necessary.
7. Adhere to all pertinent safety and quality assurance standards, checks, and procedures of both OEC and client; work to continuously evaluate and improve processes as necessary or required.
8. Any other duties as required or assigned.

Knowledge, Skills and Abilities:

- Solid communication skills, both verbal and written, at all levels of the organization
- Understanding of prepress and printing
- Strong project management skills; able to effectively manage numerous projects simultaneously
- Demonstrated independent judgment within given parameters
- High level of accuracy and attention to detail
- Solid computer skills in both Mac/PC environments

Education and/or Experience:

Bachelor's degree in Graphic Arts or related field, with at least 3 years of experience in project management is preferred. Any combination of education and/or work experience will substitute for minimum requirements. Prior experience in printing/publishing is preferred.

Application:

Individuals interested in applying for this role are asked to submit both a resume and completed OEC Application of Employment to hr@oecgraphics.com, using the SUBJECT LINE: Account Manager, Oshkosh.